

## LIMITED WARRANTY TERMS AND CONDITIONS

- (1) **Installation.** Pop & Lock™, LLC (and Pop & Lock™ Corporation) is not responsible for installing the Pop & Lock™ or for the harm suffered by any person as a result installing it.
- (2) **Warranties.**
- Customer acknowledges that it is unreasonable to believe that any device whatever will prevent a theft in the case of every attempt and that the most that can be expected from a so-called anti-theft or security device is that it will deter many thieves.
  - POP & LOCK™ LLC. (and Pop & Lock™ Corporation) MAKES, AND CUSTOMER RECEIVES, NO WARRANTY, EXPRESSED OR IMPLIED, EXCEPT THE WARRANTIES OF TITLE TO THE POP & LOCK™ AND THEIR MERCHANTABILITY, PARTICULARLY NO WARRANTY OF FITNESS FOR A PARTICULAR USE OR PURPOSE OR AGAINST INFRINGEMENT.**
  - As Customer's only remedy, Pop & Lock™, LLC (and Pop & Lock™ Corporation) will repair or replace, at its option and without charge, any lock that is defective in material or workmanship when received by Customer and is returned to Pop & Lock™ LLC (and Pop & Lock™ Corporation), FOB Pop & Lock™ Corporation's offices, within one
    - year after it's receipt by the Customer. Pop & Lock LLC will ship all replacement, or repaired, Locks to Customer, FOB Pop & Lock™'s shipping point.
  - Factory support is only available for Pop & Lock™ products purchased as **new** through an Authorized Pop & Lock™ dealer.  
***Please Note: Pop & Lock™ Products purchased on auction sites such as Amazon, Ebay and Craigslist, to name a few, will not be covered under factory warranty under any circumstance. Pop & Lock™, LLC (and Pop & Lock™ Corporation) is unable to verify whether products sold through Auction Sites are new, used, or refurbished, and as such, Pop & Lock, LLC (and Pop & Lock™ Corporation) is unable to warranty such purchases. Pop & Lock, LLC advises using extreme caution when buying through auction sites as you'll be doing so at your own risk.***
- (3) **No Liability.** Pop & Lock™ Corporation is not liable for any loss or damage claimed by Customer or any third person to have been suffered or incurred as a result or, or related to, the Locks purchased under this Agreement, regardless of the circumstances or form of action, except any bodily injury or death for which Pop & Lock™ is liable under products-liability law. Without limiting the generality of the foregoing, in no event will Pop & Lock™ LLC be liable to Customer for any indirect, special, or consequential damages, regardless of the circumstances or the cause of action, particularly not for the value of a vehicle, or any other money damages in the event that a tailgate is stolen either notwithstanding the use of a Pop & Lock™ or when it has been returned for repair or replacement.

## END OF TERMS AND CONDITIONS

**POP & LOCK LLC, 1271 CONTRACT DRIVE, GREEN BAY, WI USA 54304**

Additional Install Instructions and answers to technical questions can be found on our website at [www.popandlock.net](http://www.popandlock.net) or by calling

**Technical Support e-mail [technicalsupport@popandlock.net](mailto:technicalsupport@popandlock.net) or call 1-800-342-5911 option 1.**

**Monday – Friday 8:30 am to 4:30pm CST**

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**Pop and Lock's limited warranty expires one (1) year after date of purchase.**

*Proof of purchase is required for warranty claims. Please submit a scanned copy or electronic image/photo of your receipt through any of the following methods:*

- E-mail: [technicalsupport@popandlock.net](mailto:technicalsupport@popandlock.net)
- Fax: 855-491-5911
- Mail: 1271 Contract Ave, Green Bay, Wisconsin (USA) 54304

*Please be sure to include:*

- Name, address and phone number
- Model and year of truck
- Model/Part number of the lock
- Brief description of the problem

